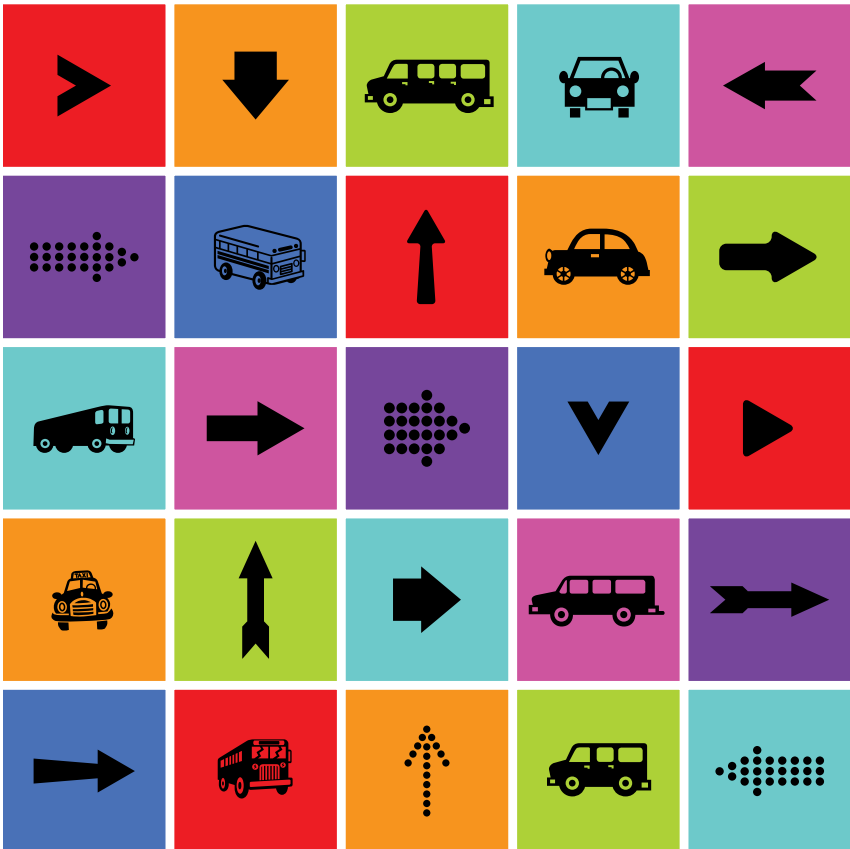


Sioux Falls Metro Area

Directory of Specialized Transportation Services



Layout by City of Sioux Falls Multimedia Support





This directory is published as a service to current or potential users of transportation services available in the Sioux Falls metropolitan area. Transportation plays a crucial role in all our lives, and especially for persons with special needs. Transportation involves getting riders to life-sustaining services and support and to activities that enrich one's quality of life. Transportation is the means for enabling able-bodied persons to be productively involved in their communities, as well as meeting service needs for persons with disabilities or frailties.



For additional resources and support, contact the Helpline Center by dialing 211 or visiting www.helplinecenter.org.

This directory is a joint mobility management project of

- South Eastern Council of Governments (SECOG)
- City of Sioux Falls
- Sioux Area Metro (SAM)
- Helpline Center
- Sioux Falls Area Community Foundation

The information in this directory has been supplied by each operator or agency referenced herein and is current as of the date submitted. Since schedules and fares are subject to change, please verify such information by contacting the organizations listed. Additional copies of this directory are available from SECOG by emailing amber@secog.org or calling 605-367-5390.

Legend for this Directory

Cost:	\$
Medicaid accepted:	
Wheelchair accessible:	





Brandon Public Transit \$ ♿

Contact: 605-582-3553

Website: www.brandonsd.com

Purpose of service: Public transportation

Type of service: Shared ride service

Hours of service: 8 a.m. to 3:30 p.m., Monday through Friday. (When a dispatcher is available, he/she comes in at 7:30 a.m. and leaves at 12:15 p.m.)

Scheduling requirements: Rides must be scheduled at least one day in advance. Because our voice mail covers 19+ hours per day—plus weekends and holidays—and since we do not have a dispatcher, we honor all requests for next-day transportation if voice mail indicates the call came before 12 midnight AND we can identify the caller, the address involved, the phone number, and if the schedule allows. Riders are encouraged to schedule rides

as far in advance as practical. When scheduling conflicts occur, priority goes to the rider who scheduled first.

Eligibility requirements: Adults, teens, children, families, females, males

Cost of ride: \$1.50 per ride each way. No charge for 60 years of age or older (donations accepted).

SD Medicaid: Not accepted

Cost to bring PCA: No charge

Cost to bring one guest: Normal fare applies unless person has a disability, is over 60, or a PCA.

Wait time cost: No charge

Service area: Brandon

Driver assistance: Assistance getting on and off the vehicle is available.

Type of vehicles: Buses

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: Call for information.





Disabled American Veterans (DAV)

Contact: 605-336-3230, ext. 6551

Website: www.dav.org

Purpose of service: Free transportation for veterans to the local VA Medical Center

Type of service: Veterans' services

Hours of service: 8 a.m. to 3 p.m., Monday through Friday

Scheduling requirements: Call for information.

Eligibility requirements: Veterans

Cost of ride: No charge

SD Medicaid: Not accepted

Cost to bring PCA: No charge

Cost to bring one guest: No charge

Wait time cost: N/A

Service area: Sioux Falls and surrounding communities

Driver assistance: Assistance getting on and off the vehicle is available.

Type of vehicles: Van

Wheelchair accessible vehicles: No

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No





Jefferson Bus Lines



Contact: 605-336-0885 or 800-451-5333 route/ticket information

Website: www.jeffersonlines.com

Purpose of service: Bus service into and out of Sioux Falls

Type of service: Coach and charter service

Hours of service: 9:30 a.m. to 8 p.m., Monday through Sunday

Scheduling requirements: Call for information.

Eligibility requirements: Open to all

Cost of ride: Call for information.

SD Medicaid: Not accepted

Cost to bring PCA: Normal fare applies.

Cost to bring one guest: Normal fare applies.

Wait time cost: N/A

Service area: South Dakota, Nebraska, Missouri, Montana, and North Dakota

Driver assistance: Assistance getting on and off the vehicle is available.

Type of vehicles: Charter bus

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No





Project C.A.R.

Contact: 605-332-2777

Website: None

Purpose of service: Provides safe, site-to-site transportation to individuals with associated sponsoring agencies and churches going to specific sponsor activities.

Type of service: Shared ride service

Hours of service: 8 a.m. to 4 p.m., Monday through Friday

Scheduling requirements: Riders must be associated with sponsoring agencies or churches.

Eligibility requirements: Requests for transportation service must be scheduled by staff of the respective sponsoring agencies or churches. No individual requests are accepted.

Cost of ride: No charge

SD Medicaid: Not accepted

Cost to bring PCA: N/A

Cost to bring one guest: N/A

Wait time cost: N/A

Service area: Sioux Falls city limits

Driver assistance: Not available

Type of vehicles: Sedan



Wheelchair accessible vehicles: No

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No





Sioux Area Metro

(SAM) \$  

Contact: 605-367-7151

Website: www.siouxfalls.org/sam

Purpose of service: Public transportation serving Sioux Falls

Type of service: Public transportation

Hours of Service:

Office hours are 8 a.m. to 5 p.m. Monday through Friday.

Transit service is available on most routes from 5:45 a.m. to 7 p.m. Monday through Friday, and from 7:45 a.m. to 7 p.m. on Saturday. Service is available weekday evenings until approximately 9 p.m. on five routes.

No service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

Scheduling requirements: Regularly scheduled bus routes

Eligibility requirements: Open to all

Cost of ride: *(fares may increase in 2015)*

Adults: \$1 per ride
one-day pass \$3
seven-day pass \$10
monthly pass \$25

Seniors/Persons with Disabilities:
\$.50 per ride
one-day pass \$1.50
seven-day pass \$5
monthly pass \$12.50

Child 10 years and younger:
\$.50 per ride

SD Medicaid: Limited acceptance

Cost to bring PCA: No charge if customer is authorized through the Americans with Disabilities Act (ADA)

Cost to bring one guest: Normal fare applies

Wait time cost: N/A

Service Area: Sioux Falls

Driver Assistance: Drivers will assist with mobility device securement

Type of Vehicles: Bus equipped with ramp or lift

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No

Paratransit curb-to-curb service:

Available for ADA-eligible trips to individuals who, as a result of a disability, are unable to utilize a regular bus.





Sioux Falls Immunization Coalition

Contact: 211 Helpline

Website: None

Purpose of service: Free transportation for parents and child to/from appointments for immunizations.

Type of service: Individual service directly from origin to destination

Hours of service: Varies.
Call for information.

Scheduling requirements:
Call for information.

Eligibility requirements:
Call for information.

Cost of ride: No charge

SD Medicaid: Not accepted

Cost to bring PCA: N/A

Cost to bring one guest: N/A

Wait-time cost: N/A

Service area: Sioux Falls

Driver assistance: Not available

Type of vehicles: Taxi cab

Wheelchair accessible vehicles: No

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No





Sioux Falls Wheelchair

Contact: 605-336-9625

Website: N/A

Purpose of service: Transportation for persons with disabilities

Type of service: Individual service directly from origin to destination

Hours of service: 24 hours

Scheduling requirements: Advanced scheduling preferred but not required

Eligibility requirements: Must have a disability

Cost of ride: Call for pricing

SD Medicaid: Call for information

Cost to bring PCA: No charge

Cost to bring one guest: No charge

Wait time cost: Yes. Call for information.

Service area: Varies through South Dakota, Iowa, Nebraska, and Minnesota

Driver assistance: Available

Type of vehicles: Large van equipped with lift

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: Yes





Siouxland Paratransit Services

Contact: 605-809-6387

Website: N/A

Purpose of service: Transportation for medical appointments, ball games, and concerts

Type of service: Individual transportation service directly from origin to destination

Hours of service: 24 hours

Scheduling requirements: Advanced scheduling preferred, but not required

Eligibility requirements: Must be mobility impaired.

Cost of ride: One-way is \$20, round-trip is \$40.

SD Medicaid: Accepted

Cost to bring PCA: No charge

Cost to bring one guest: No charge

Wait time cost: No charge

Service area: Sioux Falls and surrounding communities within an approximate 15-mile radius.

Driver assistance: Available

Type of vehicles: Minivan with ramp

Wheelchair accessible vehicle: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: A wheelchair can be provided if necessary.





Taxi Services \$

There are several for-profit taxicab services available for hire in the area with various service hours and rates. Please refer to a print or online business directory for a listing of taxicab companies and contact information.



Wheelchair Express



Contact: 605-338-9529

Website: N/A

Purpose of service: Transportation for persons with disabilities

Type of service: Individual transportation service directly from origin to destination

Hours of service: 24 hours

Scheduling requirements: Advanced scheduling preferred but not required

Eligibility requirements: Open to all persons with disabilities

Cost of ride: One-way is \$25.00 plus tax. Round-trip is \$45.00 plus tax. Mileage outside of Sioux Falls will be applied.

S.D. Medicaid: Accepted

Cost to bring PCA: No charge

Cost to bring one guest: No charge

Wait time cost: Yes. Call for information.

Service area: All of South Dakota

Driver assistance: Available

Type of vehicles: Van equipped with lift or ramp

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: Yes, wheelchairs for a cost of \$25.00.





Workers on Wheels (WOW)

Contact: 605-333-3317

Website: www.activegen.org

Purpose of service: Transportation for medical appointments and grocery shopping. (Volunteers will shop for the client, if needed.)

Type of service: Shared ride service

Hours of service: 8 a.m. to 5 p.m.
Monday through Friday

Scheduling requirements: Seven to ten days' advance notice

Eligibility requirements: Adults over the age of 60 who meet the WOW annual income guidelines and do not have family in the Sioux Falls area to assist with the services needed. Persons with disabilities are taken on a case-by-case basis. Call for complete eligibility requirements.

Cost of ride: No charge

SD Medicaid: Not accepted

Cost to bring PCA: No charge

Cost to bring one guest: No charge

Wait time cost: N/A

Service area: Sioux Falls

Driver assistance: Not available

Type of vehicles: Personal vehicles of volunteers

Wheelchair accessible vehicle: No

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No



Sioux Falls Metro Area Specialized

Transportation Provider	Phone Number	Office Hours for Arranging Ride
Brandon Public Transit	605-582-3553	7:30 a.m. to 12:15 p.m., Mon–Fri
Disabled American Veterans (DAV)	605-336-3230 ext. 6551	8 a.m.–2 p.m., Mon–Fri
Jefferson Bus Lines	605-336-0885	9:30 a.m.–8 p.m., Mon–Sun
Project C.A.R.	605-332-2777	8 a.m.–4 p.m., Mon–Fri
Sioux Area Metro (SAM)	605-367-7151	8 a.m.–5 p.m., Mon–Fri
Sioux Falls Immunization Coalition	211	24 hours
Sioux Falls Wheelchair	605-336-9625	24 hours
Siouxland Paratransit Services	605-809-6387	24 hours
Wheelchair Express	605-338-9529	24 hours
Workers on Wheels (WOW)	605-333-3317	8 a.m.–5 p.m., Mon–Fri

Transportation Services

Hours of Service	Wheelchair Accessible	Medicaid	Cost One-Way	Eligibility Requirements
8 a.m.–3:30 p.m., Mon-Fri	Yes	No	General Public: \$1.50 Seniors: None, donations accepted	No
8 a.m.–3 p.m., Mon–Fri	No	No	None	Yes
9:30 a.m.–8 p.m., Mon-Sun	Yes	No	Varies	No
8 a.m.–4 p.m., Mon–Fri	No	No	None	Yes
Generally 5:45 a.m.–7 p.m., with some service until 9 p.m. Mon-Fri 7:45 a.m.–7 p.m. Sat.	Yes	Yes	Adults: \$1; Seniors, Persons with Disabilities, and Children 10 years and younger: \$.50 Paratransit Service: \$2	Fixed Route: No Paratransit: Yes
Varies	No	No	None	Yes
24 hours	Yes	Call for information	Varies	Yes
24 hours	Yes	Yes	\$20	Yes
24 hours	Yes	Yes	Varies	Yes
8 a.m.–5 p.m., Mon–Fri	No	No	None	Yes

Includes information about:

Brandon Public Transit

Disabled American Veterans

Jefferson Bus Lines

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Sioux Falls Wheelchair

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Workers on Wheels (WOW)

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